


[Cityofgoldcoast.com.au/water](http://Cityofgoldcoast.com.au/water)  
(07) 5667 5995 or 1300 366 659

Notice Number **8 1064782 2** Date of issue **22 December 2025**

  
167860/A18/004940 D-041  
L M REID  
UNIT 3 / 17 RUTLEDGE ST  
COOLANGATTA QLD 4225

**Current Billing Period:**  
17 September 2025 to 11 December 2025  
Amount due:  
**\$327.23**  
*(see back for payment options)*  
Due date for payment:  
*(interest penalty applies after due date)*  
**22 January 2026**  
To make payment  
[Cityofgoldcoast.com.au/rates](http://Cityofgoldcoast.com.au/rates)

167860/A18/004940  
1/3  
\*L004940\*

17 RUTLEDGE STREET, COOLANGATTA  
L 3 BUP4653  
**(Payments received after 14 December 2025 may not be included in this notice)**

<b>Water and sewerage charges</b> (Includes State Bulk Water Price)	<i>(see account page for details)</i>	<b>\$327.23</b>
<b>Amount payable if paid by: 22 January 2026</b>		<b>\$327.23</b>

My Account is the secure and convenient way to manage your City services online. Sign up for My Account to check your rates and water notices, view your account balances online, and change your contact details and address. Also, to make it easier to manage your payments, eligible property owners can apply for extra time to pay rates and water bills. For more information visit [Cityofgoldcoast.com.au/myaccount](http://Cityofgoldcoast.com.au/myaccount)

Printed



Supported by the **Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124

 **Bill Code: 868745**  
**Ref: 8 1064782 2**

 **Post Billpay**

Total amount payable  
Due by: 22 January 2026

**\$327.23**

Teller stamp and initials

No. of Cheques

Date: / /  
Cash:  
Cheques (see reverse):

For Credit  
**Gold Coast City Council**

Tran Code 831 User ID 066684 Customer Reference No. 000008106478220

\$

# About your water and sewerage charges

## The standard charges explained:

### Sewerage access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's sewerage transportation and treatment system.

### Sewage volume charge (multi-unit residential and non-residential property only)

A volumetric charge per kilolitre of sewage deemed to have been discharged from the property into the City's sewerage transportation and treatment system.

### Water access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's water distribution system.

### Water usage charge

Water usage, as measured by your water meter, is charged per kilolitre (1000 litres). Water usage is divided into retail water and bulk water charges. If access to read your water meter was not available, water usage may have been estimated for this account based on previous use. This will be indicated on your account.

### Non-drinking water usage charge (select Pimpama-Coomera customers only)

This is a charge applicable to select Pimpama-Coomera customers only or non-drinking water usage, as measured by your purple non-drinking water meter and charged per kilolitre (1000 litres).

Visit [cityofgoldcoast.com.au/nondrinkingwater](http://cityofgoldcoast.com.au/nondrinkingwater) for further information.

Visit [cityofgoldcoast.com.au/mywaterbill](http://cityofgoldcoast.com.au/mywaterbill) to understand more about your water bill.

# How to read your water meter

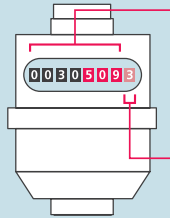
Your water meter is normally located at the front of your property.

**Black numbers represent kilolitres and are used for billing.**

**The red numbers on your water meter represent litres.**

To calculate your daily water use, please follow the instructions below.

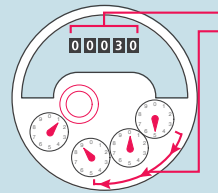
## Numbers only meter



1. Day one, record all numbers that you see here. Note the time of day.
2. Day two, repeat step 1. Conduct this reading at the same time as you did the reading on day one.
3. Subtract the numbers recorded on day one from day two. This is your household's daily water usage.

**Please note, if there are four red digits on the water meter, the last digit (on the far right) is a tenth of a litre. In these instances, do not record the last red digit.**

## Numbers and clock meter



1. Day one, record all numbers that you see here. Secondly, record numbers found here. Record the first three red dial numbers in a clockwise direction, that is, right to left. Note the time of day. **Both steps should provide you with a number similar to the diagram example 00030509.**
2. Day two, repeat step one. Conduct this reading at the same time as you did the reading on day one.
3. Subtract the numbers recorded on day one from day two. This is your household's daily water usage.

**Day one:** Record numbers from your water meter as per instructions above.

**Day two:** At the same time as day one, record numbers from your water meter as per instructions above.

Subtract the number found on day one from the number found on day two.

**This is your household's daily water usage.**

Details of cheque(s) etc, customer to complete.  
Drawer

Bank or BSB

Branch

Amount










Proceeds of cheques, etc. will not be available until cleared.

Account for:  
 17 RUTLEDGE STREET, COOLANGATTA  
 L 3 BUP4653

**LOCAL GOVERNMENT DISTRIBUTION AND RETAIL PRICE**

SEWERAGE ACCESS CHARGES

86 days charged at \$2.1452 per day \$184.48  
 (billing period 17/9/25 to 11/12/25)

WATER ACCESS CHARGES

86 days charged at \$0.8410 per day \$72.32  
 (billing period 17/9/25 to 11/12/25)

WATER USAGE CHARGES

99 kilolitres charged at \$1.463 per kL \$144.83  
 (usage period 17/9/25 to 11/12/25)

**Your Lot's share of the Water Usage Charge is based on its Contribution Entitlement which is, 1 of 7** **\$20.69**

**STATE BULK WATER PRICE**

WATER USAGE CHARGES

99 kilolitres charged at \$3.517 per kL \$348.18  
 (usage period 17/9/25 to 11/12/25)

**Your Lot's share of the Water Usage Charge is based on its Contribution Entitlement which is, 1 of 7** **\$49.74**

**TOTAL CHARGES INCLUDED IN THE RATE NOTICE** **\$327.23**

Master Meter for 7 lots

WATER METER READINGS

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	#Days Charged	Cons (kl)
14E000705	11 Dec 25	6719	16 Sep 25	6620	86	99
<b>TOTAL(kL)</b>						<b>99</b>



\*10049401\*

2/3

167860/A18/004940

Printed

In accordance with the *Local Government Act 2009, Local Government Regulation 2012, South East Queensland Water (Distribution and Retail Restructuring) Act 2009, Water and Wastewater Services Code for small customers in South East Queensland* and Council of the City of Gold Coast's (Council) adopted budget resolutions, all water and sewerage charges are due and payable within 31 days of the issue of the water and sewerage rate notice on which the charges are levied. Any overdue amounts will attract penalty interest at the appropriate rate until either full payment (including the interest) is made or a satisfactory payment arrangement is approved by Council.

## How to pay your water bill



### Pay using BPAY®

**Biller Code:** 868745  
**Ref:** Use Notice Number

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

*No surcharge by the City applies when using a credit card to pay by BPAY®.*

**BPAY View®:** view and pay this notice using internet banking.  
**BPAY View® Registration No:** use the **Notice Number** over the page.

© Registered to BPAY Pty Ltd ABN 69 079 137 518



### Pay by phone

Call us on 1300 886 731 (or from outside Australia call +61 7 5667 5995) anytime to pay with MasterCard or Visa.  
*Payments by credit card will incur a surcharge. See BPAY® option to avoid surcharge.*

**Payment Reference Number:** use the **Notice Number** over the page.



### Pay online

Visit [cityofgoldcoast.com.au/payments](http://cityofgoldcoast.com.au/payments) and follow the links to pay with MasterCard or Visa.

*Payments by credit card will incur a surcharge. See BPAY® option to avoid surcharge.*

**Payment Reference Number:** use the **Notice Number** over the page.



### In person at Commonwealth Bank

Pay at any Commonwealth Bank branch with cash, cheque or money order.



### Post Billpay in person

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card only. Payments will incur a transaction fee. See **BPAY®** option to avoid a City transaction fee.



### In person at Customer Service Centre

Payment options include:  
Debit card – *surcharge free*  
MasterCard or Visa – *surcharge applies*

**Cash is not accepted.**

For locations and opening hours please visit [cityofgoldcoast.com.au/contactus](http://cityofgoldcoast.com.au/contactus)

## How to contact us



[cityofgoldcoast.com.au/mywaterbill](http://cityofgoldcoast.com.au/mywaterbill)



**07 5667 5995** or **1300 366 659**

Monday to Friday 7am – 6pm  
(or from outside Australia call **+61 7 5667 5995**)

24 hour line to report water breaks and faults **1800 637 000**



City of Gold Coast  
PO Box 5042 GOLD COAST MC QLD 9726

## Support to make your bill payments on time

The City offers extra support and flexibility to ratepayers who might be having trouble paying water bills in full by the due date. Flexible payment plan options may be available on application, giving you extra time to pay.

Depending on your situation, we can extend your due date for a short time or set up a longer-term payment plan for regular weekly or fortnightly payments. We can also provide a financial counsellor for free, independent, and confidential advice.

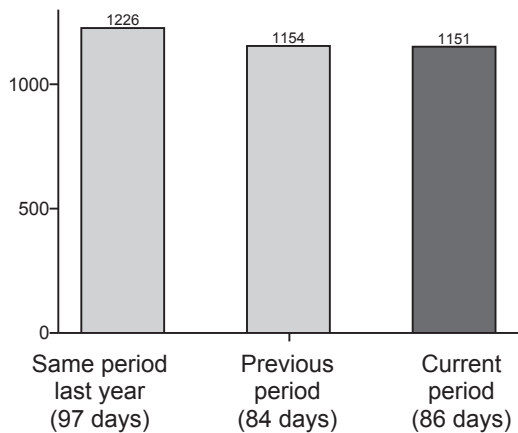
For more information visit  
[cityofgoldcoast.com.au/waterassist](http://cityofgoldcoast.com.au/waterassist)



Account for:  
17 RUTLEDGE STREET, COOLANGATTA  
L 3 BUP4653

**Average Daily Usage (Litres)**

(1,000 Litres = 1kL)



**Your average daily water usage= 1151 litres (or, 1.151 kl)**

**Your scheme's total average daily cost= \$3.80**

**The city's average daily residential water usage= 478 litres (or 0.478 kl) per property.**

**The property's water usage may be influenced by a number of factors including number of occupants, property type, property size and own water use behaviours. If you're concerned about your usage, visit [Cityofgoldcoast.com.au/water](http://Cityofgoldcoast.com.au/water) for instructions on how to check for concealed leaks.**

**We recommend regularly reading your water meter to detect any unusual variation in consumption between readings.**



1M004940Q03

3/3

167860/A18/004940

Printed

In accordance with the *Local Government Act 2009, Local Government Regulation 2012, South East Queensland Water (Distribution and Retail Restructuring) Act 2009, Water and Wastewater Services Code for small customers in South East Queensland* and Council of the City of Gold Coast's (Council) adopted budget resolutions, all water and sewerage charges are due and payable within 31 days of the issue of the water and sewerage rate notice on which the charges are levied. Any overdue amounts will attract penalty interest at the appropriate rate until either full payment (including the interest) is made or a satisfactory payment arrangement is approved by Council.

## How to pay your water bill



### Pay using BPAY®

**Biller Code:** 868745  
**Ref:** Use Notice Number

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

*No surcharge by the City applies when using a credit card to pay by BPAY®.*

**BPAY View®:** view and pay this notice using internet banking.  
**BPAY View® Registration No:** use the **Notice Number** over the page.

© Registered to BPAY Pty Ltd ABN 69 079 137 518



### Pay by phone

Call us on 1300 886 731 (or from outside Australia call +61 7 5667 5995) anytime to pay with MasterCard or Visa.

*Payments by credit card will incur a surcharge.*

*See BPAY® option to avoid surcharge.*

**Payment Reference Number:** use the **Notice Number** over the page.



### Pay online

Visit [cityofgoldcoast.com.au/payments](http://cityofgoldcoast.com.au/payments) and follow the links to pay with MasterCard or Visa.

*Payments by credit card will incur a surcharge.*

*See BPAY® option to avoid surcharge.*

**Payment Reference Number:** use the **Notice Number** over the page.



### In person at Commonwealth Bank

Pay at any Commonwealth Bank branch with cash, cheque or money order.



### Post Billpay in person

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card only. Payments will incur a transaction fee. See **BPAY®** option to avoid a City transaction fee.



### In person at Customer Service Centre

Payment options include:

Debit card – *surcharge free*

MasterCard or Visa – *surcharge applies*

**Cash is not accepted.**

For locations and opening hours please visit [cityofgoldcoast.com.au/contactus](http://cityofgoldcoast.com.au/contactus)

## How to contact us



[cityofgoldcoast.com.au/mywaterbill](http://cityofgoldcoast.com.au/mywaterbill)



**07 5667 5995** or **1300 366 659**

Monday to Friday 7am – 6pm

(or from outside Australia call **+61 7 5667 5995**)

24 hour line to report water breaks and faults **1800 637 000**



City of Gold Coast

PO Box 5042 GOLD COAST MC QLD 9726

## Support to make your bill payments on time

The City offers extra support and flexibility to ratepayers who might be having trouble paying water bills in full by the due date. Flexible payment plan options may be available on application, giving you extra time to pay.

Depending on your situation, we can extend your due date for a short time or set up a longer-term payment plan for regular weekly or fortnightly payments. We can also provide a financial counsellor for free, independent, and confidential advice.

For more information visit

[cityofgoldcoast.com.au/waterassist](http://cityofgoldcoast.com.au/waterassist)

